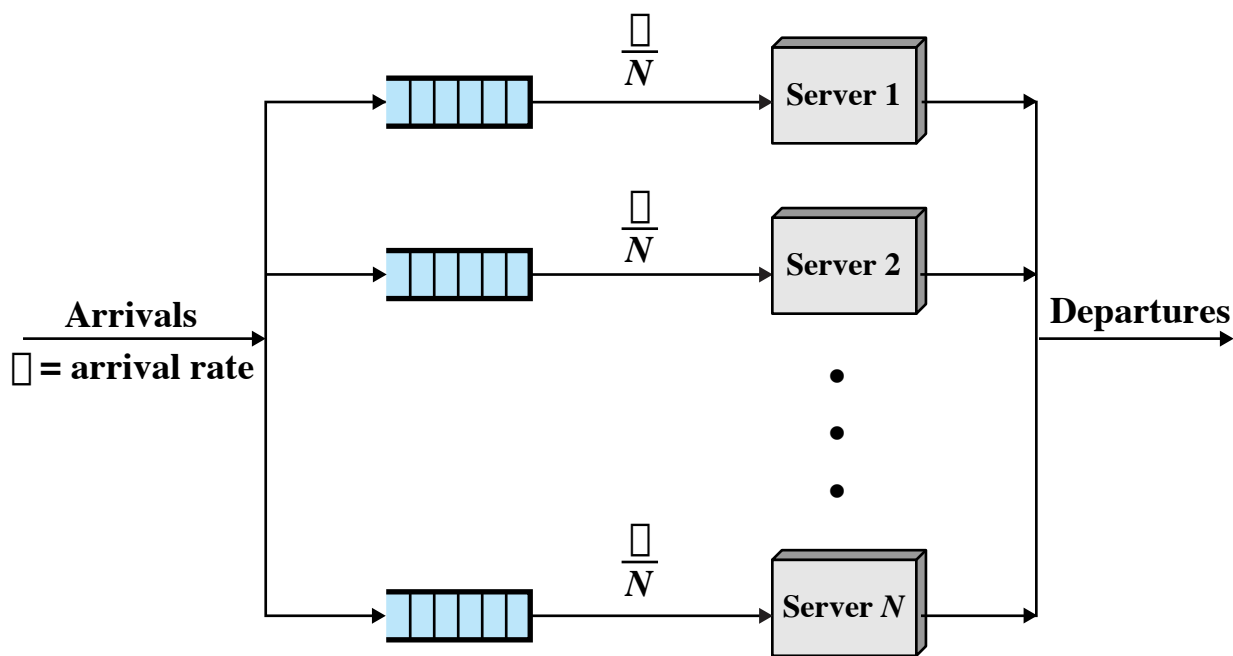


(a) Multiserver queue



(b) Multiple Single-server queues

**Figure 9.24 Multiserver Versus Multiple Single-Server Queues**