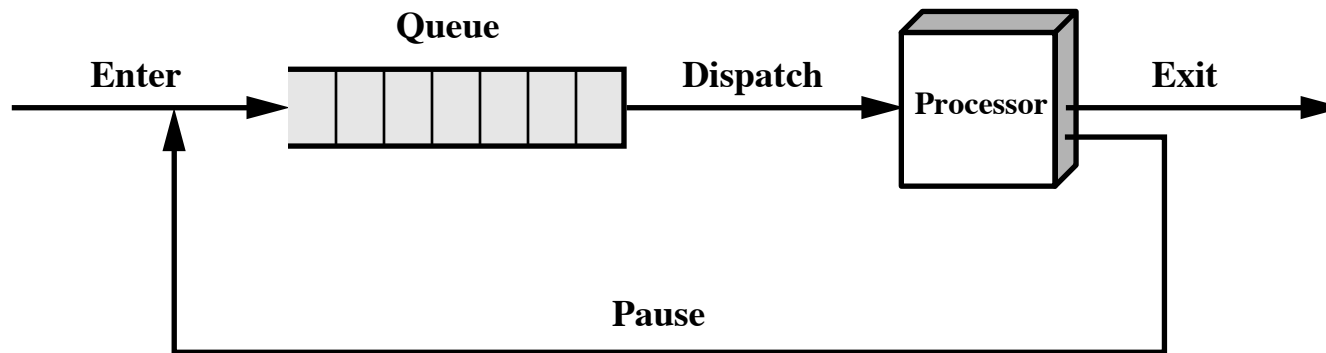


(a) State transition diagram



(b) Queuing diagram

**Figure 3.5 Two-State Process Model**